



**Leeds English
Language School**
Effective Learning

Disruption to international travel or force majeure

Leeds English Language School strongly advises students travelling to the UK to take out travel insurance. The policy should cover flight delays for any reason.

Leeds English Language School cancellation and postponement policies apply in all cases.

In the event of flight delays or force majeure and subsequent course cancellation or postponement, Leeds English Language School will not normally refund fees.

However, given exceptional circumstances, where a cancellation can be seen to be directly as a result of force majeure, we will look sympathetically at the individual circumstances and may issue a credit for the full amount of the course fees, and assist with re-booking the course at a later date. In these circumstances, the school will not charge cancellation fees, although accommodation charges may still apply.

In all cases it is the student's responsibility to keep the school informed by email and phone of changes to travel plans.

Leeds English Language School takes the safety and welfare of every student very seriously. The school will therefore do its best to limit the distress and inconvenience if a student is forced to make last-minute changes to his or her arrival or departure plans.

If students are unable to leave the UK at the end of their course, the school will assist students in finding temporary accommodation. Where possible, accommodation will be extended.